

# TECHNICAL BULLETIN



**SILVER EAGLE**  
MANUFACTURING COMPANY

5825 NE Skyport Way, Portland, OR 97218  
1-800-547-6792

[www.silvereaglemg.com](http://www.silvereaglemg.com)

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## REFERENCE: Defective Rubber Foot Pads, Silver Eagle Part#8808

**BACKGROUND:** This is NOT a safety issue. Silver Eagle discovered a suspect lot of stiff leg rubber feet after inventory had been installed on new dollies and aftermarket shipments.

### PROCEDURE:

Our records indicate you have recently taken delivery of new Silver Eagle VA converter built with stiff legs attached with part#8808, or received aftermarket shipments of this part.

Please be aware it was recently discovered the adhesive used to secure the rubber foot pad to its mounting plate was incorrectly applied, resulting in foot pads detaching from their mountings. In some cases the pads are detaching while in transit to your facility.

If your facility has a strong, epoxy-style adhesive and the pad has been retained, the assembly can be repaired. However, Silver Eagle will replace all pads found to be defective at no charge. Please call

The pad is installed by removing the two screws securing it to the stiff leg base (see photo #2). Discard any remaining parts, and file a warranty claim for 15 minutes labor. Should you have any questions, please contact Silver Eagle directly at 1-800-547-6792 and ask for Karen Williams or Alyson Bennett. You may also call me directly at the numbers above.

Silver Eagle thanks UPS Freight for its business, and apologizes for the inconvenience.



Photo #1

Photo #2



Installation

